



## Resource & Referral Guide

At times, a referral to an attorney is not the best course of action. In your search for assistance, you may find that one or more of these agencies can help you. This guide lists agencies and community service organizations with offices located in the greater Houston metropolitan areas. It also included the toll-free numbers for many State of Texas and federal agencies.

Most Frequently Used Agencies	Phone Numbers	Hours of Operation
<p><b>Dispute Resolution Center</b>  <b>Neighborhood Justice Center</b> 49 San Jacinto            A free service sponsored by the Houston Bar Association that handles disputes between neighbors, consumers, landlords/tenants, employers/employees, families and friends. <a href="http://www.drchouston.org">www.drchouston.org</a></p>	713-755-8274	8 am-5 pm M-F
<p><b>Family Law Information Booth</b>            in basement of Family Law Center, 1115 Congress            A booth where the public can ask for simple legal advice for family law in person. <b>No phone number. Must go in person. 8:30 a.m. – 3:00 p.m.</b></p>	<b>In person ONLY</b>	
<p><b>Harris County Criminal Lawyers Association</b>            Volunteer professional association that offers a referral service for individuals needing a criminal attorney. <b>This group does not handle pro bono cases.</b> Most people charged with a crime are appointed an attorney by the judge if they cannot afford one. <a href="http://www.hccla.org">www.hccla.org</a></p>	713-227-2404	Automated Line
<p><b>Houston Lawyer Referral Service</b>            Program sponsored by Houston Bar and 9 other organizations that provides a free referral to an attorney according to legal and geographic preference. All attorneys provide the first 30-minute consultations for \$20; then it's the attorney's regular fee. Reduced-fee referrals available for eligible individuals. No criminal cases. <a href="http://www.hlrs.org">www.hlrs.org</a></p>	713-237-9429 1-800-289-4577	8:30 am – 4:30 pm M-F
<p><b>Houston Volunteer Lawyers Program</b>            Free service sponsored by the Houston Bar Association that provides volunteers attorneys for certain types of civil matters. Individuals must meet specific income and criteria guidelines. Legal clinics held on 1<sup>st</sup> Saturday of each month in various locations throughout Harris County. Call for more details. <a href="http://www.hvlp.org">www.hvlp.org</a></p>	713-228-0732	8:30 am – 5:00 pm M-F
<p><b>Lone Star Legal Aid</b>            Federally funded agency that provides free legal assistance for certain types of civil matters. Individuals must meet specific guidelines. <a href="http://www.lonestarlegal.org">www.lonestarlegal.org</a></p>	713-652-0077	8 am – 5 pm M-F

Legal Services	Phone Numbers	Hours of Operation
<b>Advocacy Inc.</b> Disability related services. <a href="http://www.advocacyinc.org">www.advocacyinc.org</a>	1-800-252-9108	
<b>American Civil Liberties Union (ACLU)</b> Houston, TX Disputes regarding, race, gender, creed or preference, Advocates for constitutional rights. <a href="http://www.aclutx.org">www.aclutx.org</a>	713-942-8146	Automated Line
<b>Consejos Legales - Bilingual</b> Free legal advice over the phone, sponsored by the Mexican-American Bar Association. First Thursday of each month from 6:00 p.m. to 8:00 p.m.	713-759-1133	1 <sup>st</sup> Thursday of each month 6 pm – 8pm
<b>Dispute Resolution Center/ Neighborhood Justice Center</b> 49 San Jacinto A free service sponsored by the Houston Bar Association that handles disputes between neighbors, consumers, landlords/tenants, employers/employees, families and friends. <a href="http://www.drchouston.org">www.drchouston.org</a>	713-755-8274	8 am-5 pm M-F
<b>Equal Employment Opportunity Commission – Houston Intake Office</b> Employment issues involving discrimination. <a href="http://www.eeoc.gov">www.eeoc.gov</a>	713-209-3320 1-800-669-4000	7 am – 7 pm M-F
<b>Family Law Information Booth</b> In basement of Family Law Center, 1115 Congress A booth where the public can ask for simple legal advice for family law in person. <b>No phone number. Must go in person. 8:30 a.m. – 3:00 p.m.</b>	<b>In person ONLY</b>	
<b>Family Violence Legal Hotline</b> Provides legal counseling and information about legal rights and options for victims of family violence	1-800-374-HOPE (4673)	8:30 am – 5:30 pm M-F
<b>Fathers for Equal Rights, Inc.</b> Offers education, legal advice and support for parents, grandparents, and other trying to navigate the maze of the judicial system. \$160 yearly membership free includes access to attorneys for advice and document preparation service for a reduced fee. <a href="http://Fathers4kids.com">Fathers4kids.com</a>	713-226-8485	9 am – 5 pm M-F
<b>Harris County Criminal Lawyers Association</b> Volunteer professional association that offers a referral service for individuals needing a criminal attorney. <b>This group does not handle pro bono cases.</b> Most people charged with a crime are appointed an attorney by the judge if they cannot afford one. <a href="http://www.hccla.org">www.hccla.org</a>	713-227-2404	Automated Line
<b>Harris County District Attorney’s Office</b> <b>Main Line</b> <b>Consumer Protection Division</b> For white collar crime consumer issues <b>Check Fraud Division</b> For merchants, landlords and contractors, etc. to report theft of services or goods. <b>Citizen Intake Line</b> <b>Family Violence Unit – Criminal Law Division</b> Issues related to parental kidnapping, family violence, interference with child custody, protective orders, bigamy and criminal non-support. <a href="http://app/dao/hctx.net">http://app/dao/hctx.net</a>	713-755-5800 713-755-5836  713-755-7883  713-755-7114 713-755-5888	8 am – 5 pm M-F

Legal Services Continued	Phone Numbers	Hours of Operation
<b>Harris County Domestic Relations Office</b> Local governmental agency that assists with the enforcements of child support, visitation and paternity problems and provides family mediations and parenting conferences. <a href="http://www.dro.hctx.net">www.dro.hctx.net</a>	713-755-6757	9 am – 5 pm M-F
<b>Houston Lawyer Referral Service</b> Program sponsored by Houston Bar and 9 other organizations that provides a free referral to an attorney according to legal and geographic preference. All attorneys provide the first 30-minute consultations for \$20; then it's the attorney's regular fee. Reduced-fee referrals available for eligible individuals. <a href="http://www.hhrs.org">www.hhrs.org</a>	713-737-9429 1-800-289-4577	8:30 am – 4:30 pm M-F
<b>Houston Volunteer Lawyers Program</b> Free service sponsored by the Houston Bar Association that provides volunteers attorneys for certain types of civil matters. Individuals must meet specific income and criteria guidelines. Legal clinics held on 1 <sup>st</sup> Saturday of each month in various locations throughout Harris County. Call for more details. <a href="http://www.hvlp.org">www.hvlp.org</a>	713-228-0732	8:30 am – 5:00 pm M-F
<b>Houston Young Lawyers Association (HYLA)</b>	713-224-4952	8:30 am – 4:30 pm M-F
<b>Labor Law Division of Texas Workforce Commission</b> Salary complaints and disputes <a href="http://www.texasworkforce.org">www.texasworkforce.org</a>	1-800-832-9243	Automated Line
<b>Legal Hotline for Older Texas</b> For Texas 60 years or older. Attorneys answer legal questions for free and give referrals to reduced-rate attorneys. <a href="http://www.tlsc.org/hotline.html">www.tlsc.org/hotline.html</a>	1-800-622-2520	Automated Line
<b>LegalLine</b> Program sponsored by the Houston Bar Association that gives free legal advice by telephone on the 1 <sup>st</sup> & 3 <sup>rd</sup> Wednesday of each month 5:00 pm to 9:00 pm	713-759-1133	1 <sup>st</sup> & 3 <sup>rd</sup> Wed. of each month 5 pm – 9pm
<b>Lone Star Legal Aid</b> Federally funded agency that provides free legal assistance for certain types of civil matters. Individuals must meet specific guidelines. <a href="http://www.lonestarlegal.org">www.lonestarlegal.org</a>	713-652-0077	8 am – 5 pm M-F
<b>National Association for the Advancement of Colored People (NAACP) Legal Redress Program</b> Handles civil matters including family, adult names changes, probate, landlord/tenant and social security. Clients must meet specific guidelines. Intake is Saturday – not including those prior to a holiday – from 10:30 a.m. to 2:30 p.m. <a href="http://www.naacphouston.org">www.naacphouston.org</a>	713-526-3389	8 am- 5 pm M-F
<b>State Bar of Texas</b> Regulatory and licensing agency for Texas attorneys that is located in Austin. <a href="http://www.texasbar.com">www.texasbar.com</a> <b>Advertising Line</b> Lawyers and the public can receive information about the rules for attorney advertising. Advertising complaints are accepted as well.	1-800-204-2222  1-800-566-4616	8 am – 5 pm M-F

Legal Services Continued	Phone Numbers	Hours of Operation
<p><b>State Bar of Texas</b>  <b>Client Attorney Assistance Program/CAAP</b>            Dispute resolution program for clients and attorneys in <b>resolving minor problems</b> when the issues do not involve misconduct under the Texas Disciplinary Rules of Professional Conduct. <i>Clients advised not to enter CAAP process and file a grievance at the same time.</i></p> <p><b>Office of the Chief Disciplinary Counsel</b>            To file a <b>grievance</b> against attorneys who violate the Texas Disciplinary Rules of Professional Conduct such as engaging in fraud, misrepresentation, or practicing law when the lawyer is on inactive status or has been suspended, etc.</p> <p><b>Statewide Lawyer Referral Service</b>            For referrals to attorneys in areas without a referral service.</p> <p><b>Unauthorized Practice of Law Committee</b>            Investigates complaints about persons or entities who may be practicing law <b>without a license.</b> <a href="http://www.txuplc.org">www.txuplc.org</a></p>	<p>1-800-932-1900</p> <p>1-800-204-2222 Ext. 1790</p> <p>1-877-953-5535</p> <p>1-800-252-9690</p> <p>1-877-953-5535</p>	<p>8 am – 5 pm M-F</p>
<p><b>South Texas College of Law Legal Clinic</b>            Income based program that handles civil matters social security, disability claims, probate and some family matters.  <a href="http://www.stcl.edu">www.stcl.edu</a></p>	<p>713-652-0009</p>	<p>9:00 am – 5:30 pm M-F</p>
<p><b>Southeast Texas Legal Clinic</b>            Income based program for HIV clients only.</p>	<p>713-523-7852</p>	<p>8 am- 4 pm M-F</p>
<p><b>State Counsel for Offenders – Legal Services</b>            Provides assistance to current inmates in administrative proceedings and defense civil actions, including family law, actions to correct mistakes contained in judgments of conviction, pending charges and detainers, and may assist offenders in filing a Petition for Discretionary Review of Court of Appeals decisions. P.O. Box 4005 Hunstville, Texas 77342-4005</p>	<p>By mail only</p>	
<p><b>Texas Attorney General</b>            Child Support Issues in Houston/ Harris County Area  <a href="http://www.oag.state.tx.us">www.oag.state.tx.us</a></p>	<p>713-802-9293</p>	<p>8 am- 5 pm M-F</p>
<p><b>Texas Innocence Network</b>            Assists convicted clients, who had their first appeal rejected and are serving a prison sentence but still believe they are innocent. Mail to: Innocence Network, University of Houston Law Center, 100 Law Center, Houston, TX 77204-6060  <b>No phone calls please.</b>  <a href="http://www.texasinnocencenetwork.com">www.texasinnocencenetwork.com</a></p>	<p>By mail only</p>	
<p><b>Thurgood Marshall School of Law – Clinical Studies Legal Program</b>            Income based program in the areas of immigration, environmental, probate/wills, divorce, guardianship, and criminal misdemeanors.  <a href="http://www.tsulaw.edu">www.tsulaw.edu</a></p>	<p>713-313-7275</p>	<p>9 am- 5 pm M-F</p>
<p><b>University of Houston Legal Aid Clinic</b>            Income based program that handles general civil matters including family, juvenile, defense, social security, disability claims, and immigration. <a href="http://www.law.uh.edu">www.law.uh.edu</a></p>	<p>713-339-9015</p>	<p>8:30 am – 5:00 pm M-F</p>
<p><b>YMCA International Services</b>            Income based program for pro bono help with asylum and victims of violence. <a href="http://www.ymcahouston.org">www.ymcahouston.org</a></p>	<p>713-339-9015</p>	<p>8:30 am – 5:00 pm M-F</p>

Government Agencies & Services	Phone Numbers	Hours of Operation
<p><b><u>City of Houston</u></b>  <b>City Hall Switchboard/Houston Service Helpline</b>  <b>Deed Restriction Hotline</b>            Report violations. No legal advice, titles or deeds.  <b>Houston Department of Health and Human Services</b>  <b>Houston Housing Authority</b></p>	<p>713-247-1000/311            832-393-6333            713-794-9320            713-260-0500</p>	<p>24/7            8 am – 5 pm            M-F</p>
<p><b><u>Harris County</u></b>  <b>County Switchboard</b>  <b>Appraisal District <a href="http://www.hcad.org">www.hcad.org</a></b>  <b>Child Support Information Center</b> (Harris County District Clerk) Information on payment records  <b>County Clerk <a href="http://www.cclerk.hctx.net">www.cclerk.hctx.net</a></b>  <b>Department of Education <a href="http://www.hcde-texas.org">www.hcde-texas.org</a></b>  <b>District Clerk <a href="http://www.hcdistrictclerk.com">www.hcdistrictclerk.com</a></b>  <b>Domestic Relations Office</b>  <b>Marriage License</b>  <b>Probate Clerk <a href="http://www.co.harris.tx.us/probate">www.co.harris.tx.us/probate</a></b>            Descendant's estates, wills, guardianship, trusts  <b>Community Services Department</b>            Down payment assistance, affordable housing exemption, bereavement services and case management for low income disabled adults.  <b><a href="http://www.csd.hctx.net">www.csd.hctx.net</a></b></p>	<p>713-755-5000            713-957-7800            713-755-6077            713-755-6405            713-694-6300            713-755-5734            713-755-6757            713-755-6436            713-755-6425            713-578-2000</p>	<p>8 am – 5 pm            M-F</p>
<p><b><u>State of Texas</u></b>  <b>Attorney General of Texas <a href="http://www.oag.state.tx.us">www.oag.state.tx.us</a></b>  <b>Greg Abbott</b>  <b>Comptroller of Public Accounts</b>            Tax information and forms. <b><a href="http://www.window.state.tx.us">www.window.state.tx.us</a></b>  <b>Property Tax Division</b>  <b>Department of Licensing and Regulation</b>  <b><a href="http://www.license.state.tx.us">www.license.state.tx.us</a></b>  <b>Department of Human Services <a href="http://www.211.texas.org">www.211.texas.org</a></b>            Resource assistance for food stamps &amp; Medicare/Medicaid  <b>Texas Governor Citizen Opinion Hotline</b>  <b><a href="http://www.governor.state.tx.us">www.governor.state.tx.us</a></b>  <b>Texas Department of Assistive and Rehabilitative Services <a href="http://www.dars.state.tx.us">www.dars.state.tx.us</a></b>  <b>Texas Department of Insurance <a href="http://www.tdi.state.tx.us">www.tdi.state.tx.us</a></b>  <b>Texas Workforce Commission(TWC)<a href="http://www.tsc.state.tx.us">www.tsc.state.tx.us</a></b>  <b>(TWC) Safety Violation Hotline</b>  <b>(TWC) Injured Worker Hotline</b>  <b>(TWC) Fraud Hotline</b>  <b>(TWC) Appeals Division</b>  <b>(TWC) Houston Telecenter</b></p>	<p>1-800-222-8011            512-463-2100            1-800-252-5555            1-800-252-9121            1-800-803-9202            713-767-2000            1-800-252-9600            1-800-628-5115            1-800-252-3439            1-800-939-6631            1-800-452-9595            713-924-2200            1-888-327-8818            1-800-252-3749            281-983-1100</p>	
<p><b><u>Federal Agencies</u></b>  <b>Federal Citizen Information Center <a href="http://www.info.gov">www.info.gov</a></b>  <b>Internal Revenue Service (IRS) <a href="http://www.irs.gov">www.irs.gov</a></b>  <b>(IRS) Teletax Information Line</b>  <b>(IRS) Refund Hotline</b>  <b>(IRS) Houston Offices</b>  <b>Social Security Administration <a href="http://www.ssa.gov">www.ssa.gov</a></b>  <b>Dept. of Housing and Urban Development (HUD)</b>  <b>(HUD) General Information <a href="http://www.hud.gov">www.hud.gov</a></b>  <b>(HUD) Housing Discrimination Hotline</b></p>	<p>1-800-333-4636            1-800-829-4477            1-800-829-1954            281-721-7021            1-800-772-1213            713-718-3199            1-800-669-9777</p>	

Courts/ Jails	Phone Numbers	Hours of Operation
<b>Courts</b> <b>Harris County Main Switchboard</b> <b>Federal Courts (Clerk's Office)</b> <b>Municipal Courts</b> <b>Small Claims Courts</b>	713-755-5000 713-250-5500 713-837-0311 713-755-5137	24 Hours 8:30 am – 5 pm M-F
<b>Jails</b> <b>City Jail</b> <b>County Jail (Harris County Sheriff's Office)</b>	713-247-5400 713-755-5300	24 Hours
<b>Jury Summons Information</b>	713-755-6392	Automated Line
<b>Probation</b> <b>Adults</b> <b>Juveniles</b>	713-755-2100 713-222-4100	7:30 am – 5:00 pm M-F
<b>Texas Department of Criminal Justice</b> <b>www.tdjc.state.tx.us</b>	713-957-5700	8 am – 5 pm M-F
<b>Traffic Ticket Information – Municipal Courts</b> <b>Pay ticket online www.texasonline.state.tx.us</b>	713-247-5100	Automated Line
Consumer Information	Phone Numbers	Hours of Operation
<b>Attorney General's Consumer Protection Division</b> Handles consumer complaints against individuals or businesses; will send forms and assign moderator to work out problems <b>www.oag.state.tx.us</b>	1-800-621-0508 713-223-5886	8 am- 5 pm M-F
<b>Banking Department of Texas</b> <b>www.banking.state.tx.us</b>	512-475-1300	Automated Line
<b>Bankruptcy Court, Southern District of Texas</b> <b>www.txsb.uscourts.gov</b>	713-250-5500	8:30 am – 5:00 pm M-F
<b>Better Business Bureau</b> Free service assisting consumers having complaints against businesses <b>www.bbbhouston.org</b>	713-868-9500 1-877-468-9222	24 hours
<b>Center for Consumer Law</b> The public can email center for legal advice <b>www.texasccc.com</b>	No phone number	
<b>Consumer Credit Counseling Service &amp; Money Management International</b> Agency provide financial counseling and debt management. (Charges fee – Not a free service.) <b>www.creditcounseling.org</b>	713-923-2227 1-866-889-9347	24 Hours
<b>Credit Bureaus</b> Consumer assistance for individuals denied credit, employment, or insurance; provides complimentary annual credit report <b>Equifax www.equifax.com</b> <b>Trans Union Credit www.transunion.com</b> <b>Experian www.experian.com</b>	1-800-685-1111 1-877-322-8228 1-888-397-3742	Varies
<b>Credit Coalition</b> Provides free financial literacy classes and homebuyer education, reverse mortgage counseling, guidance, resources and outreach services to community members in the greater Houston area <b>www.creditcoalition.org</b>	713-224-8100	8 am – 5 pm M-F
<b>Consumer Fraud Division - Harris County District Attorney's Office</b>	713-755-5836	8 am – 5 pm M-F

Consumer Information Continued	Phone Numbers	Hours of Operation
<p><b><u>Housing Discrimination</u></b>  <b>City of Houston Fair Housing Department</b>  <a href="http://www.houstonts.gov/housing/fairhousing/html">www.houstonts.gov/housing/fairhousing/html</a>  <b>Greater Houston Fair Housing Center</b>  <b>Gulf Coast Community Services Association</b>  <a href="http://www.gccsa.org">www.gccsa.org</a></p>	<p>713-868-8300  713-641-3247 713-393-4700</p>	<p>8 am – 5 pm M-F</p>
<p><b>Federal Trade Commission</b>  <a href="http://www.ftc.gov">www.ftc.gov</a></p>	<p>1-877-382-4357</p>	<p>Automated Line</p>
<p><b>Insurance Consumer Line</b></p>	<p>1-800-252-3439</p>	<p>Automated Line</p>
<p><b>Motor Vehicle Information</b>            Complaints about manufacturer’s defects and Lemon Law  <a href="http://www.txdot.gov">www.txdot.gov</a></p>	<p>1-800-622-8682</p>	<p>Automated Line</p>
<p><b>National Association of the Remodeling Industry</b>            Houston Chapter <a href="http://www.narihouston.com">www.narihouston.com</a></p>	<p>713-621-6274</p>	<p>8 am- 5 pm M-F</p>
<p><b>National Fraud Information Center</b>            Complaints about contracts or interest charges by loan companies and pans shops. Online complaints only.  <a href="http://www.fraud.org">www.fraud.org</a></p>	<p>Only online</p>	
<p><b>Public Utility Commission of Texas</b>  <a href="http://www.puc.state.tx.us">www.puc.state.tx.us</a></p>	<p>512-936-7000 1-888-782-7847</p>	<p>Automated Line</p>
<p><i>Sponsored by the University of Houston Center for Consumer Law</i>  <b>Texas Consumer Complaint Center</b>            Helps consumers settle disputes by informing them of their legal rights and assisting with the resolution of disputes through mediation, and when necessary litigation.  <a href="http://www.texasccc.com">www.texasccc.com</a>  <b>The People’s Lawyer – Professor Richard M. Alderman</b>            Find answers to common legal questions from tenant’s rights to wills and links to helpful consumer websites.  <a href="http://www.peopleslawyer.net">www.peopleslawyer.net</a></p>	<p>1-877-839-8422          713-743-3766</p>	<p>Leave message</p>
<p><b>U.S. Consumer Product Safety</b>            Hotline to obtain product safety information, report unsafe products, and consumer information <a href="http://www.cpsc.gov">www.cpsc.gov</a></p>	<p>1-800-638-2772 1-800-638-8270</p>	<p>6 am -6 pm M-F</p>
Immigration Services	Phone Numbers	Hours of Operation
<p><b>CARECEN</b> Central American Resource Center            Provides immigration legal services, education and community economic development.  <a href="http://www.carecen-la.org">www.carecen-la.org</a></p>	<p>713-665-1284</p>	<p>9 am – 6 pm M-F</p>
<p><b>Casa Juan Diego</b>            Social service agency to immigrant and poor  <a href="http://www.cjd.org/cjd.html">www.cjd.org/cjd.html</a></p>	<p>713-869-7376</p>	<p>Prefers not to specify</p>
<p><b>Catholic Charities – Cabrini Center for Immigrant Legal Assistance</b> 2900 Louisiana            Handles family based petitions, asylum and deportation proceedings, citizenship, and VAWA petitions, etc. Holds free informational meetings/free consultations.  <a href="http://www.catholiccharities.org">www.catholiccharities.org</a></p>	<p>713-874-6570</p>	<p>8 am – 5:30 pm M-F</p>

Immigration Services Continued	Phone Numbers	Hours of Operation
<b>Department of Homeland Security – Bureau of Immigration and Customs Enforcement</b>  <b>Administration</b> <b>Asylum</b> <b>Customer Service</b> – For status of pending case <b>Deportation</b>	281-774-4611 281-774-4830 1-800-375-5283 281-774-4816	7:30 am – 4:00 pm M-F
<b>Immigration Counseling Center Inc.</b> Private agency providing assistance with immigration forms.	713-953-0047	9 am – 5 pm M-F
Family Women and Youth Services	Phone Numbers	Hours of Operation
<b>Aid to victims of Domestic Violence (AVDA)</b> Counseling and paralegal assistance to victims of domestic abuse. Legal representation for individuals that meet requirements. <a href="http://www.avda-tx.org">www.avda-tx.org</a>	713-224-9911	8 am – 5 pm M-F
<b>Al-Anon</b> Alcohol abuse support group <a href="http://www.houstonalanon.org">www.houstonalanon.org</a>	713-683-7227	9 am – 5pm M-F
<b>Alcoholics Anonymous</b> <a href="http://www.aahouston.org">www.aahouston.org</a>	713-686-6300	24/7
<b>Arc of Texas</b> Programs and services for people with mental retardation <a href="http://www.thearcoftexas.org">www.thearcoftexas.org</a>	1-800-252-9729	8:30 am – 4:30 pm M-F
<b>Attorney General Child Support Division</b> <a href="http://www.oag.state.tx.us">www.oag.state.tx.us</a>	1-800-252-8014	24 Hours
<b>Avance Family Support and Education Program</b> Bilingual programs <a href="http://www.avancehouston.org">www.avancehouston.org</a>	713-812-0033	8 am – 5 pm M-F
<b>Big Brothers &amp; Sisters of Greater Houston</b> <a href="http://www.bbbhouston.org">www.bbbhouston.org</a>	713-271-5683	8 am – 8pm M-Th 8 am – 5 pm M-F
<b>Casa de Esperanza</b> Residential care for abused & HIV children under 6 years of age <a href="http://www.casahope.org">www.casahope.org</a>	713-529-0639	9 am – 5 pm M-F
<b>Community Family Center</b> <a href="http://www.communityfamilycenters.org">www.communityfamilycenters.org</a>	713-923-2316	8 am – 5 pm M-F
<b>Child Advocates, Inc.</b> Volunteer advocates for the rights of abused and neglected children who are in the custody of Children’s Protective Services <a href="http://www.childadvocates.org">www.childadvocates.org</a>	713-529-1396	8:30 am – 5:30 pm M-F
<b>Children Cope</b> Counseling & parenting education <a href="http://www.childrencope.org">www.childrencope.org</a>	713-952-2673	9 am – 5 pm M-F
<b>Children’s Assessment Center</b> Child victims of sexual abuse <a href="http://www.cachouston.org">www.cachouston.org</a>	713-986-3300	8 am – 5 pm M-F
<b>Children’s Protective Services</b> Places children in foster homes and investigates child abuse <b>Information on existing cases</b> <b>To report a new case</b>	713-394-4000 1-800-252-5400	8 am – 5 pm M-F
<b>Covenant House</b> Shelter and counseling for youth under 21 years of age <b>Covenant House Crisis Hotline</b> <a href="http://www.covenanthousetx.org">www.covenanthousetx.org</a>	713-523-2231  1-800-999-9999	Shelter 24 Hrs. Admin. 8 am – 5 pm M-F

Family Women and Youth Services Continued	Phone Numbers	Hours of Operation
<b>DePelchin Children's Center</b> Neighborhood support groups for parents and children <a href="http://www.depelchin.org">www.depelchin.org</a>	713-942-9500	8 am – 5 pm M-F
<b>Escape Family Ministry</b> Parenting classes, workshops, family services & systematic training for effectual parenting <a href="http://www.learntoparent.org">www.learntoparent.org</a>	713-942-9500	8:30 am – 5:30 pm M-F
<b>Family Life Ministry</b> Clear Lake/ Bay Area Blvd. <a href="http://www.familyoutreachclba.org">www.familyoutreachclba.org</a>	713-486-8827	9 am – 5 pm M-F
<b>Family Services of Greater Houston</b> <a href="http://www.familyservices.org">www.familyservices.org</a>	713-861-4849	8 am – 5 pm M-F
<b>Family Time Crisis and Counseling Center</b> Counseling services for children and adults <a href="http://www.familytimececc.org">www.familytimececc.org</a>	281-446-2615	9 am – 5 pm M-Th 9 am – 2 pm Fri
<b>Family Violence Legal Hotline</b> Provides legal counseling for victims of family violence	1-800-374 HOPE (4673)	24 Hours
<b>Healthy Family Initiative</b> <a href="http://www.hfihouston.org">www.hfihouston.org</a>	713-270-8849	8 am – 5 pm M-F
<b>Jewish Community Center</b> Parent education workshops that are open to all parents <a href="http://www.jcchouston.org">www.jcchouston.org</a>	713-729-3200	7 30 am – 9 pm M-F
<b>Jewish Family Services</b> Counseling services for personal and family problems <a href="http://www.jfshouston.org">www.jfshouston.org</a>	713-667-9336	8:30 am – 9 pm M. 8:30 am - 5:30 pm T/W/Th 8:30 am – 4 pm Fri
<b>Justice for Children</b> Legal advocacy, professional referrals, mental health services and court watch <a href="http://www.jfcadvocacy.org">www.jfcadvocacy.org</a>	713-225-4357	8:30 am – 5 pm M-F
<b>Learning Support center at Texas Children's Hospital</b> Provides psychological services to children, and their families <a href="http://www.texaschildrens.org">www.texaschildrens.org</a>	832-882-3700	8:30 am – 5 pm M-F
<b>National Association for Missing and Exploited Children</b> Assists in locating missing children locally and internationally <a href="http://www.missingkids.com">www.missingkids.com</a>	1-800-843-5678	24 Hours
<b>Northwest Assistance Ministries</b> Multi-program social service agency <a href="http://www.namonline.org">www.namonline.org</a>	281-885-4555	24 Hours
<b>S.H.A.P.E. Community Center</b> Self help organization for the African American community <a href="http://www.shape.org">www.shape.org</a>	713-521-0641	7:30 am – 6pm M-F
<b>Texas Abuse Hotline</b> Hotline for abuse and neglect of children and elderly <a href="http://www.txabusehotline.org">www.txabusehotline.org</a>	1-800-252-5400	24 Hours
<b>University of Texas Psychiatric Services</b> Counseling, no forensic services <a href="http://hcpc/uth.tmc.edu">http://hcpc/uth.tmc.edu</a>	713-741-5000	8 am – 5 pm M-F
<b>University of Houston Parent Education Project</b> Case management for special needs children and parent support groups <a href="http://www.las.uh.edu">www.las.uh.edu</a>	713-743-5491	8 am – 5pm M-F
<b>Victim's Assistance Center</b> Provides emotional and financial support to violent crime victims <a href="http://www.victimassistancecentre.com">www.victimassistancecentre.com</a>	713-755-5625	8 am – 5 pm M-Th 8 am – 1 pm Fri
<b>Victim's Services Hotline</b> <b>Women's Hospital of Texas Education</b> Parenting & pregnancy support <a href="http://www.womanshospital.com">www.womanshospital.com</a>	1-800-848-4807 713-791-7495 1-800-824-4807	8:30 am – 4:30 pm M-F

Family Women and Youth Services Continued	Phone Numbers	Hours of Operation
<b>Women's Shelters</b> <b>Brazoria County Women's Center</b> <a href="http://www.womenscenterbrazoriacounty.com">www.womenscenterbrazoriacounty.com</a> <b>The Bridge Counseling Center</b> <a href="http://www.thebridgeovertroubledwaters.org">www.thebridgeovertroubledwaters.org</a> <b>Fort Bend County Women' Center</b> <a href="http://www.fortbendwomenscenter.org">www.fortbendwomenscenter.org</a> <b>Houston Area Women's Center</b> <a href="http://www.hawc.org">www.hawc.org</a> <b>Montgomery County Women's Center</b> <a href="http://www.mcwcthewoodlands.org">www.mcwcthewoodlands.org</a> <b>Star of Hope</b> <a href="http://www.sohmission.org">www.sohmission.org</a>	1-800-243-5788  713-473-2801  281-342-4357  713-528-2121  281-422-2292 1-888-844-6289  713-222-2220	Varies
Senior Services	Phone Numbers	Hours of Operation
<b>Alzheimer's Association</b> , Houston and Southeast TX Chapter <a href="http://www.alztx.org">www.alztx.org</a>	713-314-1313 1-800-272-3900	8:30 am – 5:30 pm M-F
<b>American Association of Retired Persons (AARP)</b> <a href="http://www.arp.org">www.arp.org</a>	1-800-424-2277	6 am – 4 pm M-F
<b>Houston/Harris County Area Agency on Aging</b> Services for the elderly, including home-delivered meals and nutrition sites <a href="http://www.houstontx.gov/health.Aging">www.houstontx.gov/health.Aging</a>	713-794-9001	8 am – 5 pm M-F
<b>Interfaith Ministries</b> Emergency food, shelter or materials assistance <a href="http://www.imgh.org">www.imgh.org</a>	713-533-4900 1-800-213-8471	8:30 am – 5 pm M-F
<b>Legal Hotline for Older Texans</b> <a href="http://www.tlsc.org">www.tlsc.org</a>	1-800-622-2520	
<b>New Lifestyles</b> Information on residential placement facilities <a href="http://www.newlifestyles.com">www.newlifestyles.com</a>	1-800-869-9549	8:30 am – 5:00 pm M-F
<b>Salvation Army</b> Family Shelter Social Services <a href="http://www.salvationarmy.org">www.salvationarmy.org</a>	713-650-6530 713-658-9205	24 Hours 8:30 am- 3:00 pm M-F
<b>Senior Guidance Directory</b> Can be picked up at any Walgreens pharmacy <a href="http://www.srguidancedirectory">www.srguidancedirectory</a>	No Number	
<b>Sheltering Arms</b> Elderly services and assistance <a href="http://www.shelteringarms.org">www.shelteringarms.org</a>	713-956-1888	7:30 am – 5:30 pm M-F
<b>Social Security Administration</b> <a href="http://www.ssa.gov">www.ssa.gov</a>	1-800-772-1213	7 am – 7 pm M-F
<b>Texas Department of Aging &amp; Disability Services</b> Consumer Rights & Services Hotline	1-800-458-9858	8 am – 5 pm M-F
<b>Texas Department of Regulatory Services</b> <b>Adult Protective Services</b> Investigates abuse of the elderly <a href="http://www.dfps.state.tx.us">www.dfps.state.tx.us</a>	713-767-7200 1-800-252-5400	8 am – 5 pm M-F
<b>West University Senior Services</b> <a href="http://westu.org/">http://westu.org/</a>	713-662-5895	8 am – 5 pm M-F



Emergency and Crisis Intervention Services Continued	Phone Numbers	Hours of Operation
<b>Morgue/ Harris County Medical Examiner's Office</b> <a href="http://www.co.harris.tx.us/me/">www.co.harris.tx.us/me/</a>	713-796-6761	8 am – 5 pm M-F
<b>Rape Crisis Hotline</b>	1-800-256-0661 713-528-7273	24 Hours
<b>Runaway Hotline</b>	1-888-580-4357	24 Hours
<b>Star of Hope Mission</b> Emergency shelter <a href="http://www.sohmission.org">www.sohmission.org</a>	713-748-0700	24 Hours
<b>Teen Crisis Hotline</b>	713-529-TEEN	
<b>Texas Department of Protective and Regulatory Services Abuse Hotline</b> Hotline for abuse or neglect of children and the elderly	1-800-252-5400	24 Hours
<b>Texas Youth Hotline</b>	1-800-210-2278	24 Hours
<b>United Way Information</b> <a href="http://www.unitedwayhouston.org">www.unitedwayhouston.org</a>	713-957-4357 713-685-2300	24 Hours
Helpful Numbers	Phone Numbers	Hours of Operation
<b>Certified Public Accountant Referral</b> <a href="http://www.houstoncpa.org">www.houstoncpa.org</a>	713-622-7733	8 am – 5 pm M-F
<b>Chamber of Commerce, Greater Houston Partnership</b> <a href="http://www.houston.org">www.houston.org</a>	713-844-3600	8 am – 5 pm M-F
<b>City of Houston Deed Restriction Hotline</b> To report deed restriction violations. Does not provide deeds, title documents or legal advice.	832-393-6333	8 am – 5 pm M-F
<b>Copies of State &amp; Federal Laws</b> <a href="http://www.capitol.state.tx.tus">www.capitol.state.tx.tus</a>	512-463-1252	Automated Line
<b>Federal Public Defenders</b> <a href="http://www.fpdsonline.org">www.fpdsonline.org</a>	713-718-4600	8 am – 5 pm M-F
<b>Greater Houston Fair Housing Center</b> Intake for housing discrimination	713-641-3247	8 am – 5 pm M-F
<b>Harris County Medical Society</b> <a href="http://www.hcms.org">www.hcms.org</a>	713-524-4267	8 am – 5 pm M-F
<b>Houston Apartment Association</b> <a href="http://www.haaonline.org">www.haaonline.org</a>	713-595-0300	9 am – 5 pm M-F
<b>Houston Association of Realtors</b> <a href="http://www.har.com">www.har.com</a>	713-629-1900	8:30 am – 5 pm M-F
<b>Landlord Dispute Hotline, City of Houston</b> Will send inspectors to check on complaints with apartments	713-868-8461	Automated Line
<b>Libraries</b> <b>Houston Public Library Reference Desk Downtown Branch</b>	832-393-1313	9 am – 9 pm M-F 9 am – 6pm Sa 1 pm – 5 pm Sun
<b>Harris County Law Library</b>	713-755-5183	8 am – 8 pm M-F 9 – 5 Sa
<b>Tax Assessor &amp; Collector</b> Property tax and voter registration information	713-368-2000	7:45 am – 4:45 pm M-F